

# ARVINDRAJ DURAIRAJ

SUPPLY CHAIN ANALYST - Logistics Optimization, ERP & Data Visualization, Inventory Control

✉ [arvindraj0433@gmail.com](mailto:arvindraj0433@gmail.com) ☎ +1 (548)-333-5106 📍 [Kitchener, ON](#) [in LinkedIn](#)

## SKILLS

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- **Programming & Database Management:** C, C++, Python, SQL Server, SQL Queries, Data Cleaning.
- **Supply Chain Analytics:** Demand Forecasting, Inventory Optimization and Logistics Coordination.
- **Data Visualization & Reporting:** Power BI, Tableau, Dashboard Development, KPI Tracking, Excel.
- **Business & CRM Systems:** Salesforce (CRM Tools), ERP Systems, Jira, and Order Management Systems.
- **Statistical & Analytical Tools:** R (Basic), Statistical Analysis, Predictive Modeling, AutoCAD Designing.

## WORK EXPERIENCE

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### Supply Chain Analyst

September 2024 – Present

*Tata Consultancy Services (TCS), Ontario, Canada*

- Standardized SAP ECC and Oracle datasets using SQL Server and Power Query, achieving 100% schema alignment for global IBP reporting.
- Engineered Power BI dashboards tracking forecast accuracy and inventory aging, improving KPI traceability by 28% across regions.
- Modeled historical demand datasets via SQL and Power Pivot, increasing forecast precision by 17% through variance analysis controls.
- Authored data flow diagrams and SOP artifacts, reducing onboarding cycle duration by 35% for analytics transition programs.

### Retail Operations Executive

April 2022 - March 2023

*DHL Express India Pvt. Ltd.*

*India*

- Increased shipment processing efficiency by 22% by redesigning dispatch workflows, implementing priority-based scheduling, and improving coordination between warehouse and front-desk operations.
- Improved customer response time by 35% by resolving shipment inquiries ahead of deadlines, monitoring escalations closely, and maintaining clear communication throughout service cycles.
- Strengthened reporting accuracy by 28% through structured validation of shipment records, systematic database monitoring, and detailed transaction reconciliation procedures.
- Reduced package handling delays by 19% by optimizing picking, sorting, and packing sequences and standardizing operational handling protocols across shifts.

### Supply Chain Analyst

February 2021 – March 2022

*Saini Heavy Electrical Pvt. Ltd.*

*India*

- Supervised global supply chain optimization initiatives, improving operational efficiency by 20% and accelerating delivery timelines by 15%.
- Reduced transportation and logistics costs by 14% through strategic vendor coordination and route planning enhancements.
- Improved inventory availability by 18%, minimizing stock outs and increasing order fulfillment consistency across client accounts.
- Increased cross-functional process alignment by 25%, strengthening coordination between procurement, sales, and logistics teams.

## PROJECT EXPERIENCE

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### COVID-19 Medicine & PPE Kits Consignment to Switzerland

*Retail & Operations*

- Directed end-to-end international medical consignment planning and execution, improving delivery efficiency by 25% while ensuring full regulatory compliance.
- Coordinated with global stakeholders and authorities, accelerating approval timelines by 30% and eliminating cross-border clearance delays.

## EDUCATION

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### Postgraduate Diploma in Supply Chain Management

January 2024 - August 2024

*Conestoga College (Doon), Kitchener, ON, Canada*

### B.Tech in Civil Engineering

June 2018 - June 2022

*Bharath Institute of Higher Education and Research, Chennai, India*

## CERTIFICATIONS

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- **Salesforce Superbadges**
- **First Aid & AED Certification**
- **Power BI Data Analyst Associate**
- **Certified Supply Chain Professional**
- **Salesforce Process Automation Specialist**